Saitama Prefectural Libraries 2024 Visitor Survey

o available in Japanese and Simple Japanes	e				We val	ue your feed
s survey will take approx. 5 minute	s to comple	te (10 questi	ons total). P	lease check	☑ all applica	able respons
How often do you visit this li	brary?					
☐ Once a week or more	•	☐ 2-3 time:	s a month		☐ About or	nce a month
☐ A few times a year		☐ About or	ice a year		☐ This is m	y first visit
Please answer the following (1) What is your age group? □ 10-19 □ 20-29 □ 30	questions -39 □ 40-	-		□ 70-79	□ 80 and a	above
(2) Where do you live?						
City/Town: () ※	Please comp	lete even if y	ou live outs	ide of Saitan
, ,		Prefect	·	•		
Have you used the meterials	at the Cait	omo Drofos	tural Librar	ios hoforo?		
Have you used the materials				ies beiore:		
(books, journals, newspapers	s, audiovis	uai illateria	I s, etc.) □ No			
☐ Yes			⊔ IVU			
(If you answered "Yes" to Qu	estion 3) F	Please share	your expe	rience with	us.	
(1) It was useful for research and/or	Useful	Somewhat useful	Neutral	Not very useful	Not useful	Not Applicable
work						
(2) It was useful for topics about daily	Useful	Somewhat useful	Neutral	Not very useful	Not useful	Not Applicable
life						
	Agree	Somewhat	Neither agree	Somewhat	Disagree	Not Applicable
(3) I enjoyed using it for recreation	Agree	agree	nor disagree	disagree	Disagree	
How satisfied are you with the	ne library's	services an	d facilities?	Please tell	us why.	
,	If you have used before					
	Satisfied	Somewhat satisfied	Neutral	Somewhat dissatisfied	Dissatisfied	Have not used before
a) Reference service*						
*Reference service: a service where staff of	an help you find	l books and searc	n for information			
Reason <i>(Optional)</i> :						
b) Library holds and requests						
Reason (Optional) :						
c) External database service*						
*External database service: a service where yo	ou can search fo	r information abo	ut law, business	management, nev	wspaper articles,	etc., for free.
Reason <i>(Optional)</i> :						
d) Customer service						
Reason (Optional):						
e) Library facilities						
Reason (Optional) :						

Please select your level of satisfaction and provide a reason for the items you know about. ☐ I know about this ☐ I don't know about this **Branch special collections** *The Kumagaya and Kuki branches have Somewhat Somewhat Satisfied Neutral Dissatisfied separate collections of materials in dissatisfied satisfied different fields of specialization. Reason (Optional): Kumagaya: Social Science, History, Philosophy Kuki: Natural Science, Arts, Literature ☐ I know about this ☐ I don't know about this Sharing of roles with municipal libraries *Prefectural libraries mainly focus on Somewhat Somewhat Satisfied Dissatisfied Neutral satisfied dissatisfied collecting books about specialist fields and research areas, while municipal Reason (Optional): libraries collect everyday materials such as novels, manuals, and recreational books. ☐ I know about this ☐ I don't know about this **Preserving collections** Somewhat Somewhat Satisfied Neutral Dissatisfied *Prefectural libraries have a role in the satisfied dissatisfied long-term preservation of materials (books, newspapers, journals), including Reason (Optional): materials from pre-war times. Library network ☐ I know about this ☐ I don't know about this Somewhat Somewhat Satisfied Neutral Dissatisfied satisfied dissatisfied *Prefectural libraries provide training for library staff in the prefecture, and support a lending and borrowing network | Reason (Optional): for libraries. ☐ I don't know about this ☐ I know about this A library you can use from anywhere in Saitama Prefecture Somewhat Somewhat Dissatisfied Satisfied Neutral dissatisfied satisfied *Prefectural library materials can be borrowed or searched for through your Reason (Optional): local (municipal) library. The following section is about the special services provided by Saitama Prefectural Libraries. Please select your level of satisfaction and provide a reason for the items you know about. **Business support (Kumagaya branch)** ☐ I know about this ☐ I don't know about this *Support for starting a business or finding Somewhat Somewhat Have not used Satisfied Neutral Dissatisfied satisfied dissatisfied before employment Reason (Optional):

The following section is about the current organization of the Saitama Prefectural Libraries.

6

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□ Spaces for public use			Access to external databases available for free						
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Other (Please specify)			Spaces for public use						
United (Please specify)			Other (Please specify)						

Thank you for completing our survey.