

5 How satisfied are you with the library's services and facilities? Please tell us why.

6 The following section is about the current organization of the Saitama Prefectural Libraries.
Please select your level of satisfaction and provide a reason for the items you know about.

Branch special collections

☐ I know about this ☐ I don't know about this

*The Kumagaya and Kuki branches have separate collections of materials in different fields of specialization.

Kumagaya: Social Science, History, Philosophy

Kuki: Natural Science, Arts, Literature

Satisfied ☐	Somewhat satisfied ☐	Neutral ☐	Somewhat dissatisfied ☐	Dissatisfied ☐	
Reason (Optional) :					

Sharing of roles with municipal libraries

☐ I know about this ☐ I don't know about this

*Prefectural libraries mainly focus on collecting books about specialist fields and research areas, while municipal libraries collect everyday materials such as novels, manuals, and recreational books.

Satisfied ☐	Somewhat satisfied ☐	Neutral ☐	Somewhat dissatisfied ☐	Dissatisfied ☐	
Reason (Optional) :					

Preserving collections

☐ I know about this ☐ I don't know about this

*Prefectural libraries have a role in the long-term preservation of materials (books, newspapers, journals), including materials from pre-war times.

Satisfied ☐	Somewhat satisfied ☐	Neutral ☐	Somewhat dissatisfied ☐	Dissatisfied ☐	
Reason (Optional) :					

Library network

☐ I know about this ☐ I don't know about this

*Prefectural libraries provide training for library staff in the prefecture, and support a lending and borrowing network for libraries.

Satisfied ☐	Somewhat satisfied ☐	Neutral ☐	Somewhat dissatisfied ☐	Dissatisfied ☐	
Reason (Optional) :					

A library you can use from anywhere in Saitama Prefecture

☐ I know about this ☐ I don't know about this

*Prefectural library materials can be borrowed or searched for through your local (municipal) library.

Satisfied ☐	Somewhat satisfied ☐	Neutral ☐	Somewhat dissatisfied ☐	Dissatisfied ☐	
Reason (Optional) :					

7 The following section is about the special services provided by Saitama Prefectural Libraries.

Please select your level of satisfaction and provide a reason for the items you know about.

Business support (Kumagaya branch)

☐ I know about this ☐ I don't know about this

*Support for starting a business or finding employment

Satisfied ☐	Somewhat satisfied ☐	Neutral ☐	Somewhat dissatisfied ☐	Dissatisfied ☐	Have not used before ☐
Reason (Optional) :					

Section in charge of Multicultural Services (Kumagaya branch)☐ I know about this☐ I don't know about this

*Support for foreigners living in Saitama Prefecture

Satisfied ☐	Somewhat satisfied ☐	Neutral ☐	Somewhat dissatisfied ☐	Dissatisfied ☐	Have not used before ☐
Reason (Optional) :					

Local studies support services (Kumagaya branch)☐ I know about this☐ I don't know about this

*Collection of all materials related to Saitama Prefecture.

Satisfied ☐	Somewhat satisfied ☐	Neutral ☐	Somewhat dissatisfied ☐	Dissatisfied ☐	Have not used before ☐
Reason (Optional) :					

Health and medical information services (Kuki branch)☐ I know about this☐ I don't know about this

*Books and information about illnesses, medicine, and health

Satisfied ☐	Somewhat satisfied ☐	Neutral ☐	Somewhat dissatisfied ☐	Dissatisfied ☐	Have not used before ☐
Reason (Optional) :					

Children's storytime support services (Kuki branch)☐ I know about this☐ I don't know about this

*Support and information for persons working with children's literacy

Satisfied ☐	Somewhat satisfied ☐	Neutral ☐	Somewhat dissatisfied ☐	Dissatisfied ☐	Have not used before ☐
Reason (Optional) :					

Services for persons with difficulties reading printed text (Kuki branch)☐ I know about this☐ I don't know about this

*Support for persons who have difficulties reading printed text for reasons such as age-related vision impairments, or having a mental or physical disability

Satisfied ☐	Somewhat satisfied ☐	Neutral ☐	Somewhat dissatisfied ☐	Dissatisfied ☐	Have not used before ☐
Reason (Optional) :					

8 Overall, how satisfied are you with Saitama Prefectural Libraries?

Overall satisfaction	Satisfied ☐	Somewhat satisfied ☐	Neutral ☐	Somewhat dissatisfied ☐	Dissatisfied ☐	
(Comments:)						

9 Please let us know if you have any additional comments or feedback about Saitama Prefectural Libraries.

(Please include examples of how our materials and services have been useful in your everyday life or work if applicable.)

Lastly, we would like to know how we can improve your experience at Saitama Prefectural Libraries.

10 What would you like to see from Saitama Prefectural Libraries in future? Check ☒ all that apply.

- ☐ Documents and information from all collections available in one location
- ☐ A range of specialist books, journals and newspapers
- ☐ A wide selection of materials ranging from introductory to specialist levels
- ☐ Long-term preservation of old books and journals that are not available at municipal libraries
- ☐ A comprehensive collection of materials related to Saitama Prefecture
- ☐ Further digitization and online availability of existing materials
- ☐ Introduction of digital information services such as e-books and audiobooks
- ☐ Access to external databases available for free
- ☐ A range of events, including exhibitions and lectures
- ☐ Spaces for public use
- ☐ Other (Please specify)

Thank you for completing our survey.